Visiting Hours

General Nursing Units
Noon to 8 p.m. for:
- K-1 (Rooms 1100 - 1120)
- K-2 (Rooms 2100 - 2120)
- HC-2 (Rooms 2200 - 2207)
- FP-2 (Rooms 2300 - 2316)
- 1 East (Rooms 1500 - 1521)
- 1 West (Rooms 1522 - 1542)
- 2 East (Rooms 2500 - 2521)
- 2 West (Rooms 2521 - 2542)

Intensive Care Units
11 a.m. to 6:30 p.m., 8:30 p.m. to 9:30 p.m. for:
- 3 East MICU (Rooms 3500 - 3520)
- 3 West SICU (Rooms 3521 - 3540)
- MICU 2 (Rooms 2400 - 2420)
12:30 to 1 p.m., 4:30 p.m. - 5 p.m., 7:30 p.m. - 8 p.m. for:
- CTICU (Rooms 3400 - 3420)

St. Francis Hospital
Telephone Directory

Ambulatory Surgery/Registration A (516) 277-4961
Billing Office (516) 705-3800
Cardiac Fitness & Rehabilitation (516) 629-2040
Cardiac Imaging (516) 629-2000
Community Health & Education (516) 629-2038
Development & Public Affairs (516) 705-6665
Emergency Department (516) 562-6600
Health Information Management
(516) 562-6680
Human Resources (516) 705-6550
Laboratory (516) 562-6400
Pastoral Care/Chaplains (516) 562-6720
Patient Care (516) 562-6060
Patient Access (516) 562-6000
Physician Referral 1-888-HEART NY or 1-888-432-7869
Pre-Admission Testing (516) 562-6282
Radiology (516) 562-6500
Security (516) 562-6677
Volunteer Services (516) 562-6106
Women’s Center (516) 629-2400

Visit us on the Web
www.stfrancisheartcenter.com

Parking Information

Parking is provided at a nominal fee in the Hospital Parking Garage.

Please note: Handicapped parking is limited to those who have permits. Specifically marked handicapped spaces are found on Level P-2 in the Hospital Parking Garage.

Discount parking coupon books may be purchased daily at the Hospital Parking Toll Booth or on weekdays in Registration B. These coupons entitle you to enter and exit Hospital Parking as often as you like on the same day without incurring additional charges.

The map inside this brochure will help guide you. If at any time you require assistance, please ask a security guard or staff to direct you.

Emergency patients are to follow signs for “EMERGENCY” and drive directly to the Emergency Department entrance of The Heart Center.

Hospital Parking

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<tr>
<th>Garage Levels</th>
<th>L Main Hospital</th>
<th>P2 Parking 2</th>
<th>P3 Parking 3</th>
<th>P4 Parking 4</th>
<th>P5 Parking 5</th>
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Visitor Information

Campus Map Inside
Directions
Enter the main entrance to St. Francis Hospital and follow the directional signs to "Hospital Parking".

1. **From Hospital Parking Garage to The Heart Center Main Lobby**
   - Go to the garage elevator on any level of the Hospital Parking Garage and take elevator to Level L, the lobby level. The Information Desk is directly inside.

2. **From Hospital Parking to the DeMatteis Pavilion Lobby**
   - Go to the garage elevator on any level and take elevator to Level P-2. Exit the elevator lobby and follow the yellow pathway to the DeMatteis Pavilion entrance and lobby.

3. **Patient Access/Pre-Admission Testing**
   - Follow Directions to The Heart Center Main Lobby and enter first door to the left of the Information Desk. (Heart Center, first floor)

4. **Arrhythmia Center**
   - Arrhythmia Center parking is limited to patients only. All others should use the Hospital Parking Garage and follow directions to the front of the Heart Center Main Lobby. Then follow signs to the Emergency Department (ED). Arrhythmia Center is adjacent to the ED. (Heart Center, first floor)

5. **Ambulatory Cath Lab (ACU)/Registration C/Heart Center Visitor Lounge**
   - Enter through the DeMatteis Pavilion Entrance (see B). Pass the Information Desk and Registration A and make a left, towards Registration B. Take the elevators on your right side to the third floor. Exit and you’ll see Registration C/Heart Center Visitor Lounge and ACU. (Heart Center, third floor)

6. **Emergency Department (ED)**
   - Enter the main traffic entrance and bear left, following signs for "EMERGENCY."

7. **Health Information Management/Medical Records**
   - Go to the garage elevator on any level of the Hospital Parking Garage and take elevator to Level P-2. Exit the elevator lobby and follow the main hallway back and bear right past the elevator bank. Follow this hallway and the overhead directional signage to "Endoscopy."

8. **Endoscopy**
   - To receive a copy of your medical record, please contact the Medical Records Department at (516) 562-6085 to obtain a HIPAA complaint request form. (Heart Center, lower level)

9. **Vizza Parking**
   - To see the directory at entrance of the Pavilion for office locations. Parking for these offices is located in the Vizza parking area.

10. **Diabetes Center, Women’s Center, Cardiac Fitness & Rehabilitation, Research Institute, Community Health & Education, Physical Therapy, Heart Failure Program**
    - These services are located at our DeMatteis Center campus in Greenvale. From the Hospital, make a right onto Port Washington Blvd. and take it south to Northern Blvd. (Route 25A). Make a left onto Northern Blvd. and take it east for approximately three miles (the DeMatteis Center is located across from New York Institute of Technology). Turn left into the DeMatteis Center’s parking lot.